Overview of Usability


Conducting Usability Testing


Murphy, B. OCLC Usability Lab helps staff learn more about the user. *OCLC Newsletter* 229, Accessed July 2, 2003 from http://www.oclc.org/oclc/new/n229/ulab.html


Web4Lib Discussion List Archive. Go to http://sunsite.berkeley.edu/Web4Lib/archive.html and search for usability.

**Case Studies**


**Bibliographies**


